Public consultation on the revision of the Union legislation on vehicle type-approval (Regulation (EU) 2018/858) with regard to access to in-vehicle generated data for the purpose of providing vehicle-related and mobility service

Fields marked with * are mandatory.

Introduction

The Commission adopted the Data Strategy\[1\] to unleash the potential for innovation lying in industrial data. The Commission proposal on the Data Act is the last major cross-sectoral legislative initiative under the Strategy. The data strategy also announced the review of the current EU vehicle approval legislation for what concerns access to vehicle data. Access to vehicle data has been regulated at the EU level since 2007 as regards repair information and on-board diagnostic (OBD). Since then, the market for connected vehicles has developed. Connected vehicles now allow not only remote access to vehicle data, but also remote access to functions (e.g. remote door unlocking for car sharing, launching diagnostic routines) and resources (e.g. displaying information on a vehicle dashboard). This remote access enables not only remote diagnostic, but also new services such as mobility as a service, pay-as-you-drive insurance or smart charging.

The proposal for the Data Act will empower consumers and other users of connected products with the right to have access to any accessible vehicle data and the right to share such data with third parties. It introduces in particular consumer rights to access and share data with third parties, compensation and contractual principles for Business to Business data exchange, sets rules for Business to Government data access in case of emergency, as well as cloud services switching principles.

The Commission proposal for the Data Act is conceived as an instrument addressing access to data on connected devices across sectors. The Data Act will have a major impact on the mobility ecosystem, boosting innovation and competition in aftermarkets and other automotive services. Nevertheless, the horizontal framework of the Data Act may not address all the specificities of each industrial ecosystem. For instance, automotive aftermarkets may benefit from some additional measures.

The present questionnaire aims at consulting the public and the various groups of stakeholders on their experience and views concerning access to in-vehicle generated data for vehicle-related and mobility services[2] and on possible legislative measures to ensure fair and secure access to vehicle data, functions and resources.
Guidance on the questionnaire

This public consultation consists of some introductory questions related to your profile, followed by a questionnaire. Please note that you are not obliged to respond to all questions in the questionnaire.

At the end of the questionnaire, you are invited to provide any additional comments and/or to upload additional information, position papers or policy briefs that express the position or views of yourself or your organisation.

The results of the questionnaire as well as the uploaded position papers and policy briefs will be published online. Please read the specific privacy statement attached to this consultation informing on how personal data and contributions will be dealt with.

In the interest of transparency, if you are replying on behalf of an organisation, please register with the register of interest representatives if you have not already done so. Registering commits you to complying with a Code of Conduct. If you do not wish to register, your contribution will be treated and published together with those received from individuals.

About you

* Language of my contribution
  - Bulgarian
  - Croatian
  - Czech
  - Danish
  - Dutch
  - English
  - Estonian
  - Finnish
  - French
  - German
  - Greek
  - Hungarian
  - Irish
  - Italian
I am giving my contribution as
- Academic/research institution
- Business association
- Company/business organisation
- Consumer organisation
- EU citizen
- Environmental organisation
- Non-EU citizen
- Non-governmental organisation (NGO)
- Public authority
- Trade union
- Other

* First name

Belma

* Surname

YASHAROVA

* Email (this won't be published)

belma.yasharova@amice-eu.org

* Organisation name

255 character(s) maximum
Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number

255 character(s) maximum
Check if your organisation is on the transparency register. It's a voluntary database for organisations seeking to influence EU decision-making.

62503501759-81

Country of origin

Please add your country of origin, or that of your organisation.

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua and Barbuda
- Argentina
- Armenia
- Aruba
- Australia
- Austria
- Azerbaijan
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belgium
- Benin
- Bermuda
- Bhutan
- Bolivia
- Botswana
- Brazil
- Brunei Darussalam
- Bulgaria
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Canada
- Cape Verde
- Caribbean Community (CARICOM)
- Cayman Islands
- Central African Republic
- Chad
- Chile
- China
- Christmas Island
- Cocos (Keeling) Islands
- Colombia
- Comoros
- Congo
- Congo, the Democratic Republic of the
- Cook Islands
- Costa Rica
- Croatia
- Cuba
- Cyprus
- Czech Republic
- Denmark
- Djibouti
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Equatorial Guinea
- Eritrea
- Estonia
- Ethiopia
- Falkland Islands
- Faroe Islands
- Fiji
- Finland
- France
- French Guiana
- French Polynesia
- French Southern Territories
- Gabon
- Gambia
- Georgia
- Germany
- Ghana
- Greece
- Grenada
- Greenland
- Grenada
- Guadeloupe
- Guinea
- Guinea-Bissau
- Guyana
- Haiti
- Heard Island and McDonald Islands
- Hawaii
- Honduras
- Hong Kong
- Hungary
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Ireland
- Israel
- Italy
- Jamaica
- Japan
- Jersey
- Jordan
- Kazakhstan
- Kenya
- Kiribati
- Korea, Democratic People's Republic of
- Korea, Republic of
- Kuwait
- Kyrgyzstan
- Laos
- Latvia
- Lebanon
- Lesotho
- Liberia
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- Liechtenstein
- Lithuania
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- Mexico
- Micronesia
- Moldova
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- Norfolk Island
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- Papua New Guinea
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- Peru
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- Pitcairn Islands
- Poland
- Portugal
- Puerto Rico
- Qatar
- Romania
- Russia
- Rwanda
- Samoa
- San Marino
- Sao Tome and Principe
- Saudi Arabia
- Senegal
- Serbia
- Seychelles
- Sierra Leone
- Singapore
- Sint Maarten
- Slovakia
- Slovenia
- Solomon Islands
- Somalia
- South Africa
- South Georgia and the South Sandwich Islands
- South Sudan
- Spain
- Sri Lanka
- Sudan
- Suriname
- Sweden
- Switzerland
- Syrian Arab Republic
- Tajikistan
- Tanzania
- Thailand
- Timor-Leste
- Togo
- Tonga
- Trinidad and Tobago
- Tunisia
- Turkey
- Turkmenistan
- Turquía
- Tuvalu
- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom
- United States
- Uruguay
- Uzbekistan
- Vanuatu
- Vatican City State (Holy See)
- Venezuela
- Vietnam
- Virgin Islands (British)
- Virgin Islands (U.S.)
- Wallis and Futuna
- Yemen
- Zambia
- Zimbabwe
Australia  Fiji  Martinique  Slovenia
Austria  Finland  Mauritania  Solomon Islands
Azerbaijan  Former YugoslavRepublic of Macedonia  Mauritius  Somalia
Azores  France  Mayotte  South Africa
Bahamas  French Guiana  Mexico  South Georgia and the South Sandwich Islands
Bahrain  French Polynesia  Micronesia  South Korea
Bangladesh  French Southern and Antarctic Lands  Moldova  South Sudan
Barbados  Gabon  Monaco  Spain
Belarus  Georgia  Mongolia  Sri Lanka
Belgium  Germany  Montenegro  Sudan
Belize  Ghana  Montserrat  Suriname
Benin  Gibraltar  Morocco  Svalbard and Jan Mayen
Bermuda  Greece  Mozambique  Swaziland
Bhutan  Greenland  Myanmar/Burma  Sweden
Bolivia  Grenada  Namibia  Switzerland
Bonaire Saint Eustatius and Saba  Guadeloupe  Nauru  Syria
Bosnia and Herzegovina  Guam  Nepal  Taiwan
Botswana  Guatemala  Netherlands  Tajikistan
Bouvet Island  Guernsey  New Caledonia  Tanzania
Brazil  Guinea  New Zealand  Thailand
British Indian Ocean Territory  Guinea-Bissau  Nicaragua  The Gambia
British Virgin Islands  Guyana  Niger  Timor-Leste
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The Commission will publish all contributions to this public consultation. You can choose whether you would prefer to have your details published or to remain anonymous when your contribution is published. For the purpose of transparency, the type of respondent (for example, ‘business association’, ‘consumer association’, ‘EU citizen’) country of origin, organisation name and size, and its transparency register number, are always published. Your e-mail address will never be published.

Opt in to select the privacy option that best suits you. Privacy options default based on the type of respondent selected.

Feedback publication privacy settings

The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

- **Anonymous**

  Only organisation details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published as received. Your name will not be published. Please do not include any personal data in the contribution itself if you want to remain anonymous.

- **Public**

  Organisation details and respondent details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published. Your name will also be published.

I agree with the personal data protection provisions

Questions
Understanding of the present situation

Between July 2019 and March 2020, the European Commission services organised a series of workshops with stakeholders to collect information on the current situation on vehicle-related and mobility services dependent on access to in-vehicle generated data. Additionally, between 2019 and 2021 a study on access to in-vehicle data, functions and resources (to be published together with the impact assessment to this initiative) was prepared.

The questions below aim at confirming and complementing the findings based on the aforementioned sources of information with a wider group of stakeholders on what is today the availability of vehicle-related and mobility services based on access to vehicle data, functions and resources as well as how easy it is to access in-vehicle generated data for the purpose of providing or developing these services.

Possible way forward

In this section all respondents are invited to share their views on the need for, scope and expected impacts of a legislative intervention that would aim at complementing the Data Act. The purpose of these questions is to obtain views on the relevance of possible measures aiming at creating benefits from different economic, social and environmental perspectives and on the need for a possible regulatory intervention.

8. Today, access to repair and maintenance information is subject to articles 61 and seq. of Regulation EU/2018/858. Access to other in-vehicle data for other purposes is not covered by Regulation EU/2018/858. Relevant applicable rules include competition rules and data protection legislation, and the upcoming Data Act (legislative proposal adopted by the Commission on 23 February 2022).

Do you consider that the current and upcoming legal framework applicable to access to in-vehicle generated data and resources sufficiently ensures fair and non-discriminatory access by all service providers (vehicle manufacturers, independent service providers and public authorities)?

☐ Yes
☐ No
☐ I don’t know

Please explain.

500 character(s) maximum

We welcome the proposed Data Act which sets out general principles for the fair access to data. Nevertheless, we believe that a new legislative proposal to guarantee fair and effective access to vehicle data, while providing clarity and certainty, to all service providers is necessary and helps to ensure a level playing field. In this respect, the Commission has already committed to review the EU type-approval legislation for motor vehicles and open it up to more in-vehicle data-based services.
9. Which other issues beyond access to data would need to be updated in the vehicle approval legislation to take into account of the latest technical developments (e.g. on automated vehicles, on electric vehicles)?

Please explain

500 character(s) maximum

The data generated by vehicles should be accessible, via several access methods, to all stakeholders, under identical technical and economic conditions, and in compliance with the (cyber)security and data protection rules. Therefore, the vehicle approval legislation should provide for a supervisory authority that ensures equal access, in particular between car manufacturers and third parties.

10. Do you agree with the following statement:

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>I don’t know</th>
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<tbody>
<tr>
<td>There is no need for regulatory intervention. Access to in-vehicle generated data can be best handled by the market.</td>
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<tr>
<td>Measures must be implemented to secure access to in-vehicle data (while respecting general principles of fairness and non-discrimination)</td>
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<tr>
<td>How vehicle data can be technically accessed (i.a. on board, on an external server etc.) should be regulated to ensure a secured, fair and non-discriminatory access</td>
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<td>The possibility of multiple direct, on-board access by services providers to vehicle data and functions will make it substantially more difficult to ensure safety and/or cybersecurity of the vehicle (as compared to access on an external server)</td>
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<td>Rules on access to vehicle data, functions and resources should not only improve access for the purpose of providing vehicle-related and mobility services, but also enable public authorities to perform their tasks, i.e. in the field of climate, environmental and road safety policies.</td>
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11. If you would like to explain further your above answers, please use the following free text box:

2000 character(s) maximum

12. Do you agree with the following statements:

Remote access to more, better quality in-vehicle generated data, functions and to vehicle resources...
<table>
<thead>
<tr>
<th>Statement</th>
<th>Yes</th>
<th>No</th>
<th>No opinion</th>
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<tr>
<td>is necessary to provide new vehicle-related and mobility services</td>
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<td>is necessary to enable the customers[1] to enjoy better choice, prices and quality of vehicle-related and mobility services (The category of ‘customers’ as used in this questionnaire refers to both professional customers, e.g. fleet owners and individual users)</td>
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<tr>
<td>[1] The category of ‘customers’ as used in this questionnaire refers to both professional customers, e.g. fleet owners and individual users</td>
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<td>will enable fair competition</td>
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<td>will contribute to improving road safety and reducing environmental impacts, such as air emissions</td>
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<td>will lead to disappearance of certain small workshops/service providers who are not prepared for digitisation of their services provision</td>
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<td>will lead to small workshops/service providers widening their share of the market</td>
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<td>will require additional measures to protect privacy and personal data to be implemented by stakeholder to ensure General Data Protection Regulation (GDPR) compliance</td>
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<td>will require increased investments and costs for vehicle manufacturers</td>
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<td>will require increased investments and costs for services providers</td>
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<td>will reduce vehicle manufacturers share of vehicle related (e.g. aftermarket) and mobility services</td>
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<td>will result in more expensive vehicles being offered</td>
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<td>will result in more innovative vehicles being offered</td>
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<td>will result in lower prices of vehicle components</td>
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<td>will result in more innovative vehicle components</td>
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<td>will result in new/more innovative services for customers</td>
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<td>will result in an increase of the personnel of services providers, due to the expansion of the market</td>
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**Assessment of the impact of possible measures on access to vehicle data, functions and resources**

The proposal for the Data Act will empower consumers with the right to have access to any accessible vehicle data and the right to share such data with third parties.
However, the Data Act provisions do not go into the details of access to functions and resources, which is crucial for the provision of data-dependent services in the automotive sector. In addition to ensure a proper implementation of the data act in the automotive/mobility ecosystem, such principles could be complemented by measures providing for standardisation on the data sets vehicle functions and resources concerned and by rules ensuring effective, safe and secured access as well as protection of privacy personal data and intellectual property.

The purpose of the questions below is to collect views of the expected positive and negative impacts for a set of possible measures, to inform the formulation and assessment of policy options by the Commission services. These questions are addressed to all citizens and stakeholders including public authorities in charge of specific public interest.

13. For each measure below, please tick the relevant boxes if you foresee positive or negative impacts. In the relevant box near each proposed measure, please mark your assessment of the general impact of the measure on your organisation. In the following rows, please advise on the expected specific impacts of the measure (on competition, innovation etc.). In answers to the following questions, you will be able to give more details with free text on the expected impacts.

<table>
<thead>
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<th>Positive impact</th>
<th>Negative impact</th>
<th>Neutral or no opinion</th>
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<tr>
<td><strong>1. Requirement for vehicle manufacturers to publish a catalogue of vehicle data and functions remotely accessible on a vehicle.</strong> In addition to the transparency requirements of the Data Act, such a catalogue could contain the data parameters available for remote access, the data specification and format, as well as availability of functions and resources accessible remotely. <strong>Impact on competition</strong></td>
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<td>Impact on safety/security</td>
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<td>Impact on intellectual property rights</td>
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<td>Impact on environment</td>
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| **2. Further requirements (in addition to those proposed under the Data Act) of non-monitoring of the business activity of a third party operator accessing vehicle data.** This requirement, complementing the general provisions of the Data Act, would allow identification only for limited number of purposes, that would be listed in the Regulation, while requiring e.g. to mask the identity of the customers of services and of the service providers themselves | | | |
In other cases; structural or functional arrangements to prevent monitoring in cases where identification is necessary. Compliance with such a legislation would be subject to periodic auditing by public authorities. Impact on competition

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3. Principle of equal remote access to data, functions and resources that are accessible to the vehicle manufacturer, together with safety/cybersecurity principles and reporting obligations on the implementation of such principles. This requirement would include the possibility to communicate with the driver. Implementing rules could further define in more detail what conditions would be considered unfair or discriminatory and which restrictions could be considered justified. Impact on competition

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4. Requirement to make a minimum set of standardised data, functions and resources to be remotely accessible to services providers. Such a minimum list would be defined in an annex to be revised periodically via a Commission Regulation to stay in tune with technological development. This measure could also define the specifications and format of those data and functions included in the minimum set. Impact on competition

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5. Requirements to preserve the access to the On-Board Diagnostic (OBD) port open while ensuring security of “writing” access, e.g. by means of an independent accreditation, approval and authorisation scheme. Today, many services providers use the vehicle’s OBD to collect vehicle data remotely. However, such remote access to the OBD port is being restricted for cybersecurity purposes. The requirement referred to above would aim at preserving access to the OBD the extent possible without compromising cybersecurity of a vehicle. **Impact on competition**

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6. Provisions further specifying the conditions and means of access, to on-board platforms, whenever such platforms are available in the vehicle, with defined criteria and process for admission of applications to such platforms (same for all third parties’ and manufacturer-related entities). **Impact on competition**

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7. Governance rules on remote access to enable a secured but non-discriminatory access of the different stakeholders. These rules would further specify the manner in which access to data would be performed and controlled. **Impact on competition**

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14. I would like to further explain expected positive or negative impacts of the requirement for vehicle manufacturers to publish a catalogue of vehicle data and functions remotely accessible on a vehicle.

Vehicle manufactures are currently developing systems to access in-vehicle data that mean they — rather than drivers — do not simply act as gatekeepers for the access and use of consumers’ data but they instead control the entire data flow. This leaves all third-party service providers dependent on the sole data offering made by vehicle manufacturers and in a weak bargaining position. Consequently, the requirement to publish a catalogue of vehicle data remotely accessible on a vehicle would help to mitigate car manufacturers’ strong negotiating position and ensure better transparency on bilateral contractual relationships with service providers who need to enjoy non-discriminatory access to in-vehicle data in order to develop new services for consumers. It will also have a positive impact on competition and innovation, as well as on safety (with the use of predictive maintenance of vehicles or coaching on driving style, e.g. via the identification of under-inflated tires).

15. I would like to further explain expected positive or negative impacts of further requirements (in addition to the measures already proposed in the Data Act) to prevent monitoring of the activity of a third party operator accessing vehicle data, function and resources.

The introduction of further requirements to prevent monitoring of the activity of a third party operator accessing vehicle data, function, resources, would have positive impacts. Building on the Data Act, a robust legal framework is necessary to determine principles to ensure fair and equal access for all service providers and to create a competitive market for the benefit and in the best interests of consumers. The routing of data via vehicle manufacturers or any other party in between the data and the service provider should be organised in an unmonitored manner, without the need for a service provider to disclose data usage, business model, or customer/data subject information to any other competing party. FRAND principles for data access and a level playing field should be guaranteed. Service providers should be granted an autonomous and stand-alone access right to the vehicle data, functions and resources, which is fundamental to develop innovative digital services.

16. I would like to further explain expected positive or negative impacts of the principle of equal remote access to data, functions and resources that are accessible to the vehicle manufacturer, together with safety/cybersecurity principles and reporting obligations on the implementation of such principles.

All data generated by a vehicle, regardless of its nature and subject to user consent, must be accessible in all fairness to all third party service providers. The legal framework should ensure fair access, undistorted competition, IT security, data protection and transparency for consumers. Incentives might not be enough because it might always be more profitable for car manufacturers not granting equal data access to third parties, new entrants and SMEs than giving them the same access to the same data as they have. Contractual agreements should rely on a legal framework setting a level playing field.
17. I would like to further explain expected positive or negative impacts of possible requirements to make a minimum set of data, functions and resources to be remotely and directly accessible.

A minimum set of data to be defined and regularly updated at EU level to keep up with new technologies, will be useful so that a first set of harmonized data is made available from car manufacturers to independent third parties in order to facilitate the implementation of new services. However, such a list should not be considered as permanent and exhaustive since wider access to data is necessary to stimulate innovation. The Commission should determine the technical ways to access the data, ensuring fair and non-discriminatory access to all service providers. This will help to provide full transparency on all data points and functions available at the vehicle manufacturer’s back-end, at the level of the vehicle’s communication interface, and at any other place in the vehicle where it is possible to make such data available. Currently, all connectivity interfaces in new vehicles are designed in such a way that the entire data transfer is routed exclusively via back-end servers.

18. I would like to further explain which data/functions should be part of the set referred to in question 17. In addition to general description below, you can also upload a document with more detailed specification.

Please upload your file(s)
Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

19. I would like to further explain expected positive or negative impacts of possible requirements to preserve the access to the On Board Diagnostic port open while ensuring security of “writing” access.

The legislative initiative should enable service providers to have access to vehicle data through the OBD port. This will preserve the access to the OBD port open without compromising cybersecurity of a vehicle.

20. I would like to further explain expected positive or negative impacts of possible provisions specifying the conditions and means of access to on-board platforms, whenever such platforms are available in the vehicle, with defined criteria and process for admission of applications to such platforms (same for all third parties’ and manufacturer-related entities)
21. If the Union legislation was to require any of the measures establishing defined criteria and process for admission of applications to on-board platforms, what should be the criteria for admission of third-party applications and a secured access to vehicle data?

500 character(s) maximum

22. I would like to further explain expected positive or negative impacts on possible governance rules on remote access to enable a secured but non-discriminatory access of the different stakeholders

1000 character(s) maximum

23. Taking into account the measures already proposed in the Data Act, which additional aspects of B2B contracts should be regulated for the sector? Which aspects should be left to the parties?

500 character(s) maximum

The rules on B2B contracts should be aligned with the Data Act based on the principles of fairness and non-discrimination. It should be clarified:
- what constitutes ‘reasonable’ compensation
- unfair terms unilaterally imposed by the car manufacturer should not be binding for all independent service providers (independently whether they are SMEs)
- the scope of data to be made remotely accessible
- it is the duty of service providers to obtain consent directly from customers.

24. Do you see any other measures that should be considered? If so please explain their impacts

500 character(s) maximum

Non-binding model contract terms for B2B data sharing contracts, to be developed in consultation with the industry, could be a useful tool to incentivize data sharing.

25. Do you see any other impacts of the proposed measures?

1500 character(s) maximum

Any additional comments

If you have any comments or supplementary information to add to your replies to the above questions, please insert this here:
We should avoid the locking of data from connected vehicles and ensure equal access. While car manufacturers are joining forces with digital giants for exclusive control and monetization of European citizens' mobility data, another model, mutualist and ecosystem-based, may emerge and offer new, more efficient and cheaper solutions for the consumer. These would include real-time prevention, predictive maintenance, remote expertise, geolocated assistance and rescue, the fight against harmful emissions, optimization of electric charging, new mobility services, safe driving recommendations etc. These improvements will only be possible if public authorities create a solid, clear, fair and preventive regulatory framework, which guarantees fair access to data to third party service providers and above all consumer choice.

Final Remarks

Should you wish to provide additional information (for example a position paper) or raise specific points not covered by the questionnaire, you can upload your additional document here. Please note that the uploaded document will be published alongside your response to the questionnaire which is the essential input to this public consultation. The document is an optional complement and serves as additional background reading to better understand your position.

Please upload your file(s)

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Contact

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